

Medicaid Expansion Update

Timeframe for data pull: **November 1-16, 2013. Website and Call Center Data – Medicaid**

	Nov. 1-16	Oct. 1 – Nov. 16
PEAK website hits (average	3,802	N/A
daily)*		
PEAK new accounts created	12,116	35,943
Call center volume for	3,127	6,916
applications		
Average wait time for	5 minutes, 1 second	N/A
applications		
Average time to complete an	30-44 minutes	N/A
application on the phone through		
the call center		

^{*}PEAK metrics include both Colorado.gov/PEAK and referrals from Connect for Health Colorado's website to Medicaid. It is approximately a 50/50 split between applications through Colorado.gov/PEAK and referrals from the marketplace.

Applications

	Nov. 1-16	Oct. 1 – Nov. 16
Total New Applications for Medicaid/CHP+**	18,234	58,720

^{**}These are new applications for Medicaid or Child Health Plan *Plus* and do not include redeterminations. An application can include multiple individuals. Of these new applications about 56% (10,203) were received electronically through PEAK.

Medicaid Expansion

	Nov. 1-16	Oct. 1 – Nov. 16
Medicaid Expansion (individuals)***	13,141	38,076
Medicaid Expansion: Adults without Dependent Children Waitlist (individuals who applied prior to October 1)***		9,233
Totals	13,141	47,309

^{***} Colorado Medicaid does not have the enhanced federal matching funds to start coverage for the newly eligible population prior to January 1. Colorado has a waitlist for the Adults without Dependent Children program. Individuals on the waitlist make less than 10% of the poverty line (or less than about \$95/month). These individuals will be automatically enrolled under the expansion with a coverage start date of January 1, 2014.

For more information visit Colorado.gov/hcpf.